



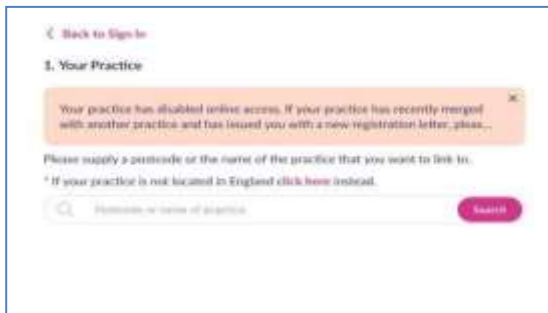
Farnham Centre for Health, Hale Road, Farnham, Surrey, GU9 9QS

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www.farnhamparkhealthgroup.co.uk

### Patient Access Process for Merging Practices Using Online Registration

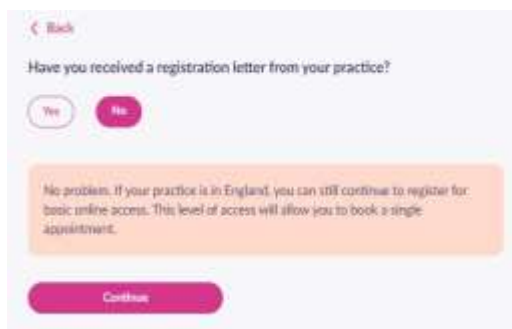
- Login to Patient Access using the details they have always used at River Wey Medical Practice
- Patients will not be able to use their account ID to login to Patient Access, they must use their email address
- Enter your postcode in the available field and click search.



- You will be presented with a screen as below select the Ferns (soon to be amended to Farnham Park Health Group from the list of surgeries)



- Select No to message prompt and select Continue.



**Practice Manager:** Mrs A Green

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- You will be taken through the normal confirmation of registration flow.

The screenshot shows the 'Patient Access' registration interface. It features a 'Your Personal Details' section with a 'Continue' button. The form includes fields for Name (First and Last), Date of Birth (Month, Day, Year), and Gender. A 'Continue' button is visible at the bottom of the form. A 'Support Centre' link is located in the top right corner.

Click Continue

You will have basic access to the Patient Access Account. Once verified by the practice all the Patient Access services that you offer will be available to the patient.

- Patients are advised to log in using email addresses not using account ID.
- Patients with shared email addresses will create a conflict with patient access.
- Each Patient Access account must be registered to a unique email address.
- Patients' details must exactly match those held on our system.

<https://support.patientaccess.com/>

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