

River Wey Medical Practice

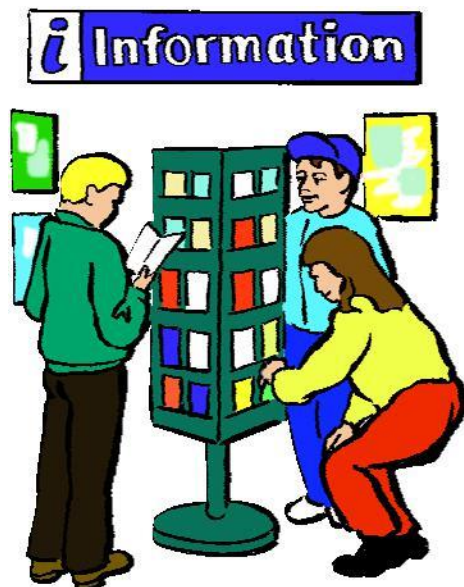


Accessible information

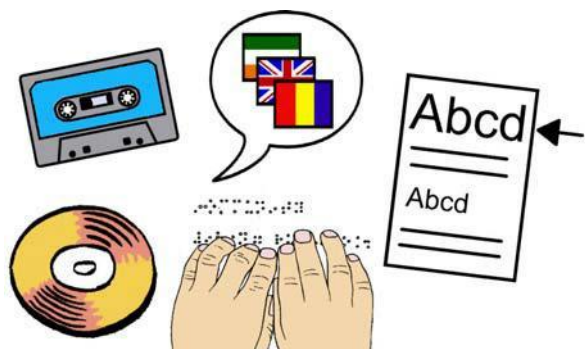


This leaflet is about the different ways we can provide you with information.

Accessible information



We want to make sure you can easily get information that you can understand.



We can give you information in different ways and languages.



This leaflet has been approved by our **Clear Info** residents' group.

How you can get information



RIVER WEY
MEDICAL PRACTICE



You can call us at any time
on **01252 737387**.

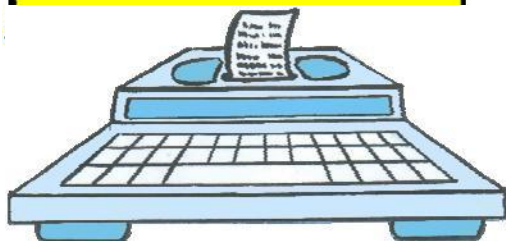
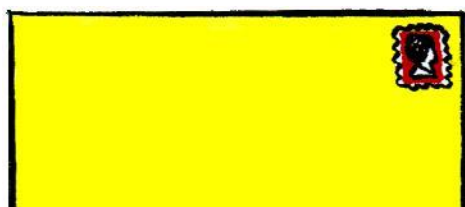


We can talk to each
other using typetalk.

You are very welcome to
visit us at The River Wey
Medical Practice



An induction loop is
available at the Practice



You can write to us at: River
Wey Medical Practice.
Farnham Centre for Health,
Hale Road, Farnham, Surrey.
GU9 9QS

Or

You can send a fax to
01252 730137

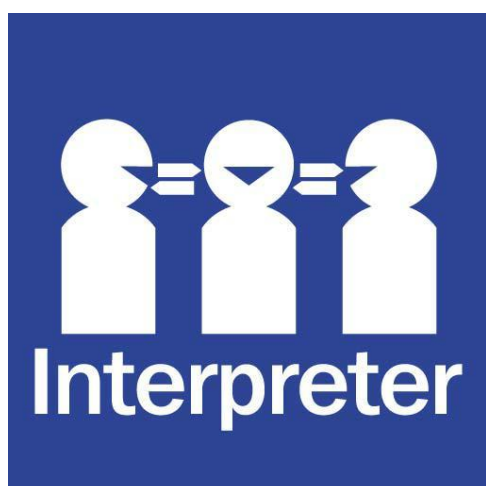


Email or
reception.riverwey@nhs.net
or visit our website at
www.farnhamgps.com

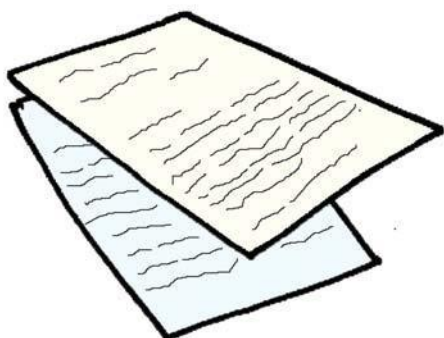
Other languages



We can use a telephone translation service if you want to talk to us in a language other than English.

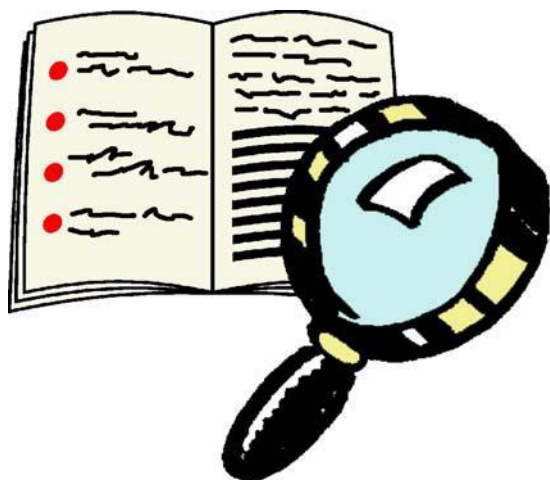


If you have an appointment to talk to us about something we can arrange for an interpreter to come.



We can translate written information into other languages. This takes about 1 week.

Other formats



We can print information for you in a larger print size.



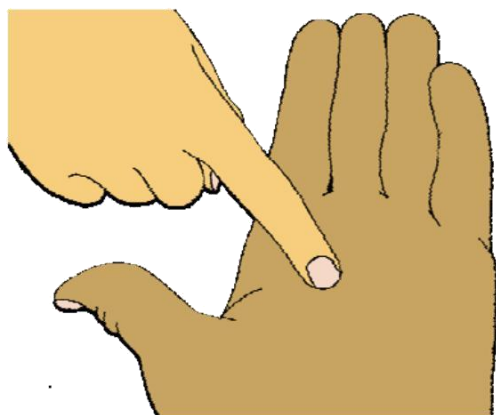
We can provide information in Braille. This takes about 2 weeks.



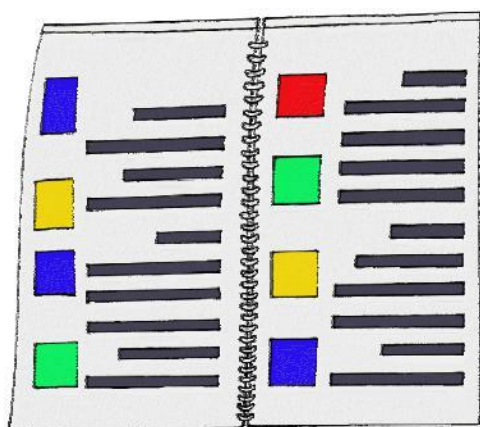
We can also provide spoken information for you to listen to. This also takes us about 2 weeks.



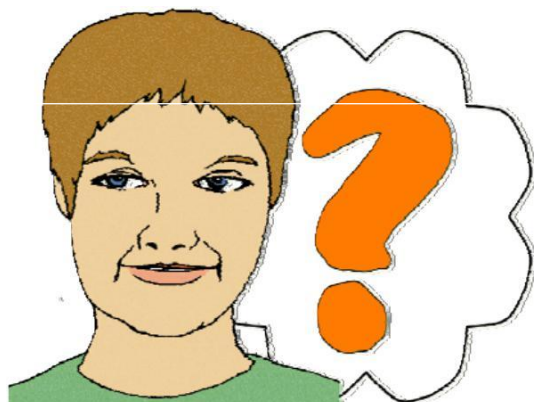
RIVER WEY
MEDICAL PRACTICE



We can arrange for a signer to come to an appointment if you let us know in advance.



We can provide information in other accessible formats, such as Easy Read (like this leaflet) or using symbols.



If you have any questions or suggestions about information please call **or email us on 01252 737387** or reception.riverwey@nhs.net

Information about you



If you would like to see the information we have about you, please contact us and we can arrange this for you.

You will not be able to see any documents that include information about other people unless they give their permission.